



We are here to provide excellent service and convenience for our patients by offering oral oncology pharmacy services close to the point-of-care. We will work together with your doctor, nurse practitioner, nurses and other health care providers to ensure safe medication use. We will also ensure that you receive your oral chemotherapy as quickly and cost-effectively as possible.

How NCS Outpatient Pharmacy works...

We will contact you initially to discuss your oral chemotherapy regimen and will address the following:

- The purpose of your medication
- How to take the medication
- Importance of adhering to therapy
- Common and rare side effects and how to manage them
- Medication review to check for potential drug-drug interactions
- Answer questions you may have

After the initial contact, we will provide a follow up phone calls to assess:

- Adherence to prescribed therapy and whether or not you have missed any doses
- Whether or not you are experiencing new side effects
- Work with the medical staff to resolve any new issues

Insurance billing

Our staff will verify all coverage options available prior to filling the prescription. We will also investigate alternative co-pay and patient assistance resources to ensure you are getting the most cost-effective option.

How to receive your medication

For your convenience, delivery method will be set up over the phone. Medications can be mailed to your door free of charge (signature is required), or we can coordinate pick-up at one of our many clinics. You may choose to pick-up your medication directly from NCS Outpatient Pharmacy located out our Legacy location.

Refilling your medication

We will call you to begin the refill process one week in advance of you needing it. Keep in mind that it can take a couple of days to process your prescription. We will notify you when your prescription is ready to coordinate delivery and/or pick-up.

\*\*Please understand that you are not obligated to fill your prescription with our clinic pharmacy. You do have the option of receiving your medication at the pharmacy of your choice. However, most oral chemotherapy medications are considered specialty drugs and will only be available through our facility or a specialty pharmacy. Keep in mind that some insurance plans do mandate that you receive your medication from their affiliated specialty pharmacy.